

# Care Providers Insurance Services

## LOSS CONTROL & RISK MANAGEMENT TOOLS - SELF SERVICE SOLUTIONS

Care Providers Insurance Services understands the unique challenges that nonprofit and social services organizations face. We have partnered with GUARD to provide industry-best risk management services to help your clients minimize the potential for loss. Listed below are several of our loss control solutions, many of which are available at no additional cost.

### CUSTOMER SERVICE LINE

Professional staff is available every business day to answer your clients' questions and provide risk management advice. Call 570-825-9900 Ext. 1475 or email [losscontrol@guard.com](mailto:losscontrol@guard.com).

### ONLINE SAFETY TRAINING ([TRAININGNETWORKNOW.COM](http://TRAININGNETWORKNOW.COM))

This easy-to-use, automated training system enables clients to train their employees and track their progress in far less time than traditional training methods. Available safety courses include:

- Driving Distractions of the Professional Driver
- School Safety — Working with Special Needs Children
- First Aid (Adult, Infant & Child CPR/Emergency)
- Multi-Passenger Van Safety

### DISCOUNTED SERVICES ON CRIMINAL BACKGROUND CHECKS BY PRAESIDIUM

Give your clients a comprehensive background check package designed for social service organizations. This package is available at a discounted rate of \$9.95 per report and includes the following complimentary services:

- An initial consultation call
- A standard consent form to use with your applicants
- A comprehensive user's manual for the online background check system
- Social security number trace and alias search, 50-state criminal records search, national sex offender registry search, and national / international security searches

Upon request, Praesidium will help your clients interpret background check results and provide risk management support.

### ARMATUS® INTERNET-BASED TRAINING

Your clients' staff will be trained on reducing abuse risk and protecting themselves against false allegations of abuse through user-paced activities and videos.

### TOLL-FREE CONFIDENTIAL ABUSE HELPLINE (800-607-SAFE)

Praesidium's experts are just a phone call away to provide your clients with guidance on abuse prevention, managing risks, and responding to dangerous or potentially costly situations.

# Care Providers Insurance Services

## LOSS CONTROL & RISK MANAGEMENT TOOLS - FULL SERVICE SOLUTIONS

For larger and complex risks, more extensive services are available at no additional cost. Our professional staff and independent industry experts help clients reduce the opportunity for loss by applying proven practices for accident and incident prevention. The support is personalized and typically includes the evaluation of prior loss experience and a review of current procedures. The solutions we provide include, but are not limited to support with:

- Driver Training
- Slip, Trip, and Fall Prevention
- Contractual Risk Transfer Practice Controls
- An Abuse Risk Management Policy Analysis by Praesidium
  - » Sound policies provide the foundation for a safe work environment. They guide employees and volunteers; they set tolerance levels, and they can help protect your clients if they face litigation. Praesidium will review your clients' policies to ensure that they are addressing ever-changing issues like communication boundaries with clients, social media policies and more. After review, Praesidium provides a detailed analysis report of your policies upon request.
- Telephone and web-based consultation
- Risk Tips and E-news Alerts
- Training

## ZYWAVE HR/EMPLOYMENT LAW HELPLINE (844-447-5463)

Staff is available every business day to provide advice and counsel for HR and employment law challenges. Resources include:

- Unlimited, specific, documented, and confidential advice from employment law attorneys
- Online sexual harassment prevention training courses available for both supervisors and employees
- Online tools, including a state-specific employee handbook builder, forms, posters, news, and more

For more information on how Care Providers Insurance Services and GUARD Programs can meet your loss control needs, please visit [cpsinsure.com](https://cpsinsure.com) or contact:

- Care Providers Insurance Services: **Contact Julia Sewell or Erin Crawford Peterson (contact info below)**
- GUARD Loss Control: **570-825-9900 Ext. 1475** or [losscontrol@guard.com](mailto:losscontrol@guard.com)



**Julia Sewell**  
Underwriting Manager  
[jmsewell@nsminc.com](mailto:jmsewell@nsminc.com)  
(972) 427-4192

**Erin Crawford Peterson**  
Underwriting Manager  
[ecrawfordpeterson@nsminc.com](mailto:ecrawfordpeterson@nsminc.com)  
(610) 808-9607